



549 NW Lake Whitney Place, Suite 204*
Port St. Lucie, FL 34986 www.cckids.net

Responses to Questions Submitted: CCKIDS ITN-26-200 FY 25/26

1. As we review the RFP and consider our alignment with the agency's expectations, can you please clarify whether there will be a requirement to adopt a 'no eject, no reject' policy?

CCKids, via its master contract with the Department of Children and Families (DCF), cannot reject service referrals when a need is present. We do not foresee that our family support/preservation/reunification contract will include a "no reject/no eject" requirement, however, preference will be given to the bidder with a program eligibility criteria that allows for the greatest number of families to be served without disruption.

2. Under what circumstances, if any, would a service referral be permitted to be declined or rejected based on appropriateness of care, safety concerns, or capacity limitations?"

Service referrals for family preservation, family support, and time-limited reunification can be declined for significant safety issues but CCKids would require some explanation regarding that safety concern. Safety is our top priority and, should a provider feel that a family presents a safety concern for the staff, that concern should also be considered for the child(ren).

Should a service provider not have the capacity to serve a family, options for brief waitlisting or transferring the referral to another service provider are possible.

3. Client eligibility states children must be safe or in out of home placement (unsafe) preparing to reunify, or are under Dependency case management supervision in , in-home judicial, or in-home non-judicial settings. If the provider wanted to specify limitations and work with only **Safe** children or **unsafe children preparing for reunification** could we still submit an RFP?

Per the terms of this Request for Proposal (RFP), to qualify for this contract, the awarded subrecipient will need to possess the capacity to serve safe and unsafe children referred by either a Protective Investigator (PI), or a Dependency Case Manager (DCM).

Our mission is to enhance the safety, permanency and well-being for all children in Okeechobee & the Treasure Coast through a community network of family support services. Our vision is to eliminate child abuse, neglect and abandonment in Okeechobee & the Treasure Coast so all children grow to their full potential.



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4. Would the provider be able to co-locate at CCKids, and if so what would be the financial responsibility for the provider?

At this time, CCKids does not have the space to accommodate co-location. Should space become available in the future, the provider would be responsible for the costs associated with the amount of space utilized for their program.

5. What's the current need for capacity for both families and children separately?

Circuit 19 serves approximately 600 youth annually via family preservation, family support, and/or time-limited reunification services. We serve all families under protective investigation or protective supervision under the child welfare system.

6. Have there been any system or community barriers in providing these services in the past?

Engagement, both initially and throughout the life of services, has been and continues to be the primary obstacle to service provision. In Okeechobee County, services available are limited and can present a barrier to providing a full array of services to a family.

7. Who currently provides these services in all counties?

In Circuit 19, our family preservation, family support, and time-limited reunification partners are Hibiscus-SafeCare, Behavior Basics, and Boystown of South Florida. We also partner with Neighbor to Families under diversion services to provide crisis management to very high-risk families under a DCF investigation.

8. What percentage of service referrals come from each county?

For FY 24/25:

Indian River County- 19%

Martin County- 10%

Okeechobee County- 14%

St. Lucie County – 56%

Unknown (no address/incarcerated)- 1%

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9. For current and past providers, what have been the measured outcomes?

Performance indicators associated with family preservation, family support, and time-limited reunification providers of Circuit 19 include recidivism during services, recidivism post service completion, client engagement, client post-test improvement, and client service completion metrics.

10. What is the future expected need for capacity for cases and children?

Due to the uncertainty of future legislation and master contract expectations, it is difficult to predict future service capacity needs. CCKids does believe that the current approach of having the ability to accommodate 600 youth via prevention and support services positions Circuit 19 to safely and effectively adjust client capacity as needed.

11. What has been the historic need for capacity for the past 3 fiscal years?

Over the past three years in Circuit 19, we have referred between 150-300 families for services on an annual basis.

12. If an agency does not currently have, "FFPSA well supported programming," is the applicant eligible to apply for the RFP?

Pg. 6 of the RFP document, CCK-RFP-26-200, states that eligibility criteria for interested bidders. Agencies who have programming recognized as well-supported on the FFPSA Clearinghouse is one of the stated eligibility paths for this RFP, but is not required.

13. Will CCKids funding be given to allow for attaining FFPSA programming beyond the proposed contract amount, ongoing for staff retention purposes, and ramp up period?

Contract funding awarded from this RFP will be issued to cover the operating costs outlined with the winning subrecipient's proposed budget for program services, per the stated RFP guidelines and award total.

14. In what capacity would services under this RFP serve unsafe children?

The following factors determine a client's eligibility for services under this RFP:

1. Indian River, Martin, St. Lucie and Okeechobee County eligible children and families from Circuit 19.

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2. Families determined by the CPI to be “Safe but at High/Very High Risk” of child abuse/neglect. CPIs will make this determination using the Family Functioning Assessment (FFA).
3. Families who are engaged in dependency services and referred by DCM for out-of-home care prevention.
4. Families who are engaged in dependency services following the removal of a child(ren) from the parents’ care and the family is working toward reunification.
5. Families in which one or both parents have a dependency case plan that contains a parenting education task.

15. What is the length of time for service delivery being explored in the RFP per family?

Interested agencies are encouraged to present their programs, including proposed service delivery times, that will support reduced recidivism and promote safe and stable living environments.

16. How often will home visits in the home be expected?

Under this RFP, the awarded subrecipient will be tasked with completing a minimum of weekly home visits with clients, with many referrals requiring multiple home visits each week to help stabilize living environments.

17. What are the educational qualifications and trainings that the staff will need?

Staff education and training requirements will be decided by and remain the sole responsibility of the awarded subrecipient.

18. Is there a 24/7 on call component expected?

There is not a 24/7 availability expectation to accept and serve clients under this RFP, however, service provision is expected to coincide with the unique schedules and needs of referred clients. All administrative offices are asked to operate from 8:00 AM-5:00 PM, Monday through Friday. In the event of an emergency, critical incident, natural or man-made disaster, the awarded subrecipient’s Executive Director or designee is asked to be on-call and available to respond.

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19. Will client financials or family support funds be allocated in the budget to support family needs such as housing or other safety expenses?

At this time, client support funds will not be allocated under this RFP.

20. Under section IV. Eligible respondents, please clarify if a program that is not in the FFPSA clearinghouse, they are automatically disqualified?

No. Programs who are not currently published on the FFPSA Clearinghouse are qualified to present proposals in accordance with the guidelines of this RFP.

21. Is there a Match requirement associated with this RFP?

The Match requirement of this RFP is associated with the specific funding used for these services. There are several sources within Circuit 19 to meet that match, however, should CCKids not be able to meet those match requirements, there is an exception that providers will work with CCKids to meet the requirement.

22. Is there a particular place in the submission where being a minority owned business should be noted?

Agencies who are minority-owned should indicate this designation within the Organizational Capacity section of the written proposal.

23. Should RFP proposals be submitted in-person and electronically? Can we submit multiple attachments (budget in excel, proposal as PDF, etc.)

All proposals, including notarized documents, are to be submitted electronically, to the following email addresses: CCKContractsDepartment@cckids.net and Tavaris.williams@cckids.net

All attachments submitted in accordance with the RFP guidelines are approved and will be accepted.